

NOTICE INVITING TENDER
FOR
COMPREHENSIVE MAINTENANCE CONTRACT FOR RO WATER PURIFICATION
SYSTEM

The Central University of Rajasthan invites sealed quotations from the reputed and experienced agencies/ authorized service provider for “Comprehensive Annual Maintenance Contract (C.M.C.) for RO Water Purification Systems of Hi-Tech, Eureka Forbes and Kent Make installed at various location of Central University of Rajasthan, NH-8, Bandarsindri, Dist Ajmer.

Details:

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| 1. Last date and time for submission of tender: | 04.09.2019 | upto 02.00 PM |
| 2. Date and time of opening of tender: | 04.09.2019 | at 03.00 PM |
| 3. Amount of EMD: | Rs. 10,500/- | |
| 4. Tender Fee | - | Nil of tender documents downloaded. |

1. MINIMUM ELIGIBILITY CRITERIA: -

- i) The agency vendor should be authorized by the Hi-Tech/ Eureka Forbes/ Kent for performing service/ repair and to take CMC of their machine. (Proof of document to be attached).
- ii) The bidder should fulfill the criteria of satisfactory completion of works upto the last date of submission of bid as given below:
 - a) Three similar work of value not less than 40% of the estimated cost put to tender, or
 - b) Two similar works of value not less than 60% of the estimated cost put to tender or
 - c) One similar work of value not less than 80% of the estimated value completed in the last 7 years ending on the last day of the month previous to the one in which the tenders are invited.
- iii) The vendor must possess valid GST Registration Number and PAN No., copies of which should be enclosed with the bid.

2. SCOPE OF WORK AND SITE CONDITIONS

- i) The scope of work includes checking the performance of RO System and submitting a report after every visit. The scope of work includes checkup of each Unit/system and general cleaning, chemical cleaning of cartridge, if required, replacement of membrane, filters etc. as per the complaint during the CMC Period.

ii) In case of any complaint/ breakdown/fault in any equipment, the firm has to attend the fault within 48 hours of reporting/complaining on phone/FAX/ Email etc. Failing which penalty may be levied as follows:

- a. Attending the complaint between 48 hours to 10 days of intimation- Rs. 200/- per day after expiry of 48 hrs. period
- b. Attending the complaint beyond 10 days from the date intimation - Rs. 1000/- per day after expiry of 48 hrs. period.

iii) The AMC is for preventive as well as for break down maintenance and includes repair and replacement of the following parts (related to RO system) free of charge during the AMC Period:-

- a) All kinds of Filters
- b) Pre-filter candle
- c) Compressor / Motor
- d) Thermostat.
- e) Relay
- f) Carbon filter/ activated carbon
- g) Worn out parts etc.
- h) Membrane
- i) Others- as required
- j) Anti Scaling chemical and other such consumables for proper functioning of RO Plants.

iv) Free replacement of all consumables such as cartridges, candles, post carbons, membranes are mandatory, during the contract period as directed by Engineer in-charge to get the desired water quality.

v) Repair of the electrical parts and electric motor/pump provided for the RO Plants including replacement of parts and or rewinding as and when required.

vi) Each RO must be inspected by authorized service personnel and maintained at least once every fortnight during the contract period. As and when required Engineer in charge may direct the vendor to make extra visits to ensure good quality of water.

3. TERMS AND CONDITIONS OF THE CONTRACT

3.1 The University reserves the right to accept or reject any or all tenders without assigning any reasons.

3.2 The offer/tender should be accompanied by a crossed Demand Draft for Rs.10,500/- (Rs. Ten Thousand five hundred only) as Earnest Money Deposit (EMD) in favour of the Central University of Rajasthan payable at Bandarsindri/ Kishangarh without which tender will not be accepted. The EMD will not carry any interest. EMD of unsuccessful tenderers will be refunded after finalization of the bid i.e. after issue of work order to successful firm.

3.3 Vendors are requested to quote their most competitive rate in schedule of items given at Annexure "A".

3.4 The rate must be stated for each item separately both in words and in figures. In case of discrepancy between the price quoted in word and figures, the rates quoted in words will be treated as final.

3.5 Prices should be inclusive of all leviable govt. taxes (GST) and free services and replacement of all components as and when required to maintain the quality of drinking water as per Indian standards.

3.6 The validity of the quotation should be 90 days from the last date of the submission.

3.7 Before quoting the rate, contractor may visit the site to judge the conditions of existing RO's.

3.8 The contractor, whose tender is accepted, will be required to furnish performance guarantee of 5% (Five percent) of the tendered amount within 15 days. This guarantee shall be in the form of Banker's Cheque/ Demand Draft/ Pay order of any scheduled bank (in case guarantee amount is less than 1,00,000/-) or Government Securities or fixed Deposit Receipts or Bank Guarantee from any scheduled Bank. The contractor may request for adjustment of EMD against performance security also.

In case the contractor fails to deposit the said performance guarantee within the period as indicated above, the Earnest Money deposited by the contractor shall be forfeited automatically, without any notice to the contractor.

3.09 The tender/offers shall not include any conditions whatsoever. In case, any conditions are included in the quotation the same may not be taken into consideration. The offers in such cases are liable to be rejected. Clarification, if any, shall be obtained in writing from the Registrar, Central University of Rajasthan, before submission of the quotation.

3.10 Incomplete and unsigned quotations are liable to be rejected.

3.11 In addition to the authorized and skilled service personnel a senior technical persons of the firm has to make a quarterly visit to check that all the equipment's under CMC are working properly. At the end of the period of CMC, all machines under CMC will be handed over as functional machine along with treated Water Quality Analysis Report of the last month of the CMC.

3.12 The contractor has to maintain a register for the periodical inspections, which have to be signed by representative of the Central University of Rajasthan. The contractor should depute only qualified/experienced technicians/ engineer for carrying out the preventive maintenance work.

3.13 The CMC shall be for one year and the University reserves the right to extend CMC for one more year on the same terms and conditions, depending on the quality services rendered by the bidder, as per discretion of the University.

The CMC shall be in force for the period of one year from the date as mentioned in the award letter. However, the date of start of CMC for various machines may be different.

3.14 If the tenderer fails to undertake the job satisfactorily during any period of time of CMC or withdraws his services permanently or not attending the complaint within 10 days, the University has every right to cancel the contract and forfeit the security deposit without assigning any reason what so ever.

3.15 The offer to be addressed to Registrar, Central University of Rajasthan, NH-8, Bandarsindri, Dist Ajmer and must reach/ drop on or before 04.09.2019 by 2.00 P.M in Room No. 101, Administration Building, Central University of Rajasthan.

3.16. The Bidder shall submit his bid in a sealed envelope containing all necessary documents such as duly signed tender form, EMD, Authorized dealership/ AMC provider certificate of Hi-Tech or/ and Eureka Forbes or/ Kent as the case may be, alongwith one separate sealed envelope as Financial Bid in the prescribed Annexure A.

3.17 The tenders will be in two bid system

Envelope-I shall be **super scribed** as **“Technical Bid”** and shall contain the following

- i) Earnest Money Deposit (EMD) of Rs. 10,500 /- as demand draft of a scheduled bank and drawn in favour of Central University of Rajasthan.
- ii) Copy of PAN card.
- iii) Copy of GST registration
- iv) Copy of Experience Certificates as described above.
- v) Duly signed of complete downloaded tender document.
- vi) Authorized dealership/ AMC provider certificate of Hi-Tech or/ and Eureka Forbes or/ Kent make

Note: Tenders received without EMD will not be accepted.

Envelope-II should be super scribed with “Financial Bid” and should contain only the quoted rates in the given format (Annexure-A).

3.19 No bids will be received/ accepted after the expiry of the prescribed date and time for submission of the bids. Postal delay or loss of tender in transit will not be the responsibility of Central University of Rajasthan.

3.20 It will be the responsibility of successful bidder to submit the treated water test report from any reputed lab of all the RO Systems on quarterly basis at his own cost.

3.21 University reserves the right to split/ combine the tender for award of work to the qualified/ eligible bidders for different specifications/ make of RO Plants.

4 TENDER OPENING AND EVALUATION

The bid (envelopes) shall be opened by the Tender Opening Committee of Central University of Rajasthan on 04.09.2019 at 03.00 PM (In Administration building) in the presence of bidders' representatives, who choose to attend the same.

5. PAYMENT

1. No payment in advance shall be considered.

2. Payment will be made on quarterly basis after satisfactory services certified by the concerned engineer of university and submission of water test report from reputed lab as per direction of Engineer-in-charge. No extra charges will be paid for water testing done from reputed lab.

3. The present quantity of ROs may vary due to condemnation of equipment or new purchase/ addition during the period of CMC. Rates for any new addition of RO Plant if any will be according to the rate finalized for RO Plant with same specification/ make. Payment in such cases would be made on proportionate basis considering the period of such CMC.

4. The repair of equipment should be done as per schedule, failing which University reserves the right to get any other authorized party to service the machine and the cost if any in such cases will be recovered from the payable amount or from the Security deposit of the Contractor.

Registrar

**DETAILS OF RO WATER PURIFICATION SYSTEM
AT CENTRAL UNIVERSITY OF RAJASTHAN**

S.No	Description	Make	Quantity	Location	Remarks
1	Reverse Osmosis Plant 300 LPH (RO-300 SS)	Hi-Tech Sweet Water Technologies Pvt Ltd	2 nos.	Old hostel building no. 1 & 4	
2	Reverse Osmosis Plant 300 LPH (RO-300 SS)	Hi-Tech Sweet Water Technologies Pvt Ltd	2 nos.	Old hostel building no 2 & 3	
3	Reverse Osmosis Plant 300 LPH (RO-300 SS)	Hi-Tech Sweet Water Technologies Pvt Ltd	2 nos.	New hostel building no 5 & 6	
4	Reverse Osmosis Plant 300 LPH (RO-300 SS)	Hi-Tech Sweet Water Technologies Pvt Ltd	2 nos.	New hostel building no 7 & Mega mess	
5	Reverse Osmosis Plant 50 LPH	Eureka Forbes	10 nos.	Academic Block(4A- 4,4A-5) – (3+3) nos. Canteen area-1 nos, Guest house-3 nos.	
6	Reverse Osmosis Plant 15 LPH	Kent	08	Health center, VC Residence, Kendriya Vidyala Building, Electric Sub-Station, New admin building	
07	Reverse Osmosis Plant 25 LPH	Eureka forbs make	08	Academic Block(4A- 3,4A-6) – (3+4) nos. KV building -01 nos.	